



MÁVDIREKT - for information

MÁVDIREKT – one of the most modern telephone customer services in the country, available for local tariff – is at your disposal.

Our colleagues provide information about domestic and international timetable, prices, reductions.

Phone number: +36 (1) 3 49 49 49

E-mail: [informacio \[KUKAC\] mav-start.hu](mailto:informacio [KUKAC] mav-start.hu)

Following you will find the structure of menu system:

- 1 domestic trip information
- 2 international trip information
- 3 booking online *or* by ticket machine
 - 1 booking online
 - 2 using ticket machine *or* asking for help in case of failure of the machine
- 4 START Klub card information
 - 1 general information about the START Klub card reduction
 - 2 START Klub card renewal
- 5 comments, suggestions
- 6 special information
- 7 dept information, redemption
- 8 English language information
- 9 reserving a seat (only for START Klub VIP and Start Klub Premium holders)
- * returning to main menu

Forrás: <https://www.mavcsoport.hu/node/3537>